

jubileetv

# **App User Guide**

for family and friends

V07112024

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# App Overview

You may see some or all of the features below depending on your account permissions.

## Video Call

Your loved one will be prompted to press a button on their remote to answer.

## AutoConnect Video Call

Your call automatically connects.

## Message

Send messages to your loved one's TV.

## Telescope

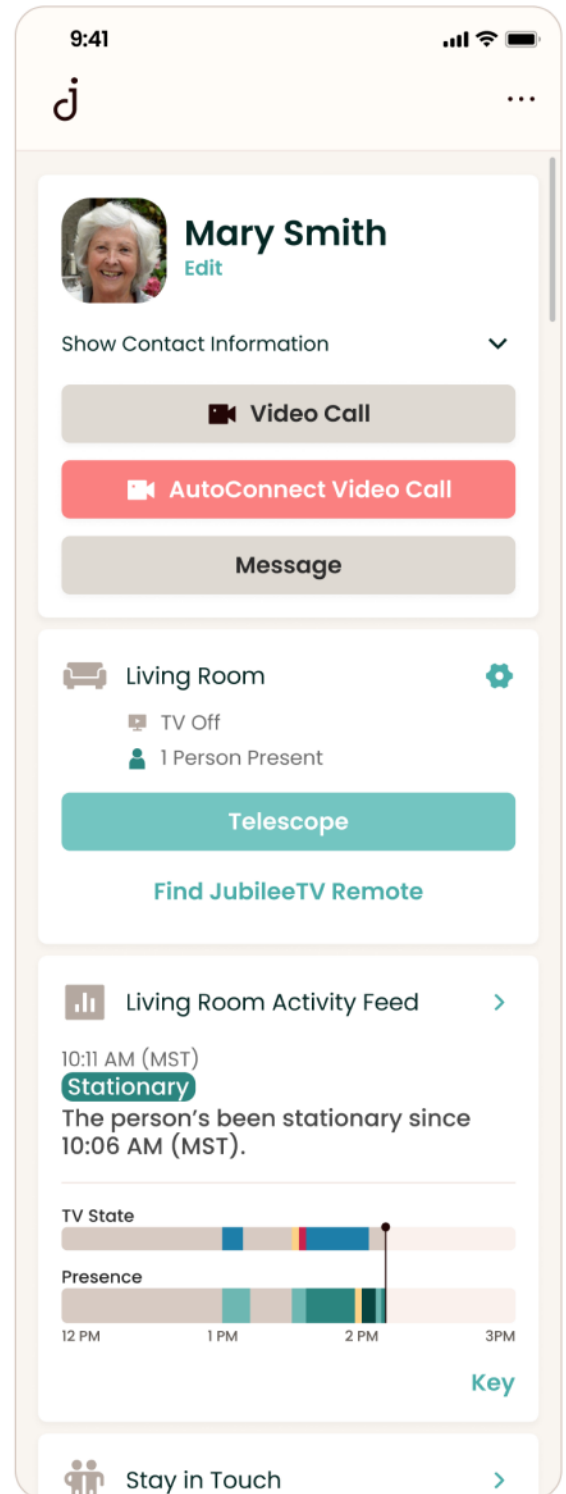
Control your loved one's TV from your phone or computer.

## Find JubileeTV Remote

Play a chime on the remote, so it can be easily located.

## Activity Feed

Get peace of mind that your loved one is doing OK by seeing when they use the TV and enter the room.



# App Overview

You may see some or all of the features below depending on your account permissions.

## Stay in Touch

Set up reminders to call, message, and/or send photos and videos to your loved one.

## Favorites

Set up easy access to channels and apps.

## Photos and Videos

Keep your loved one in the loop by sending photos and videos.

## Reminders

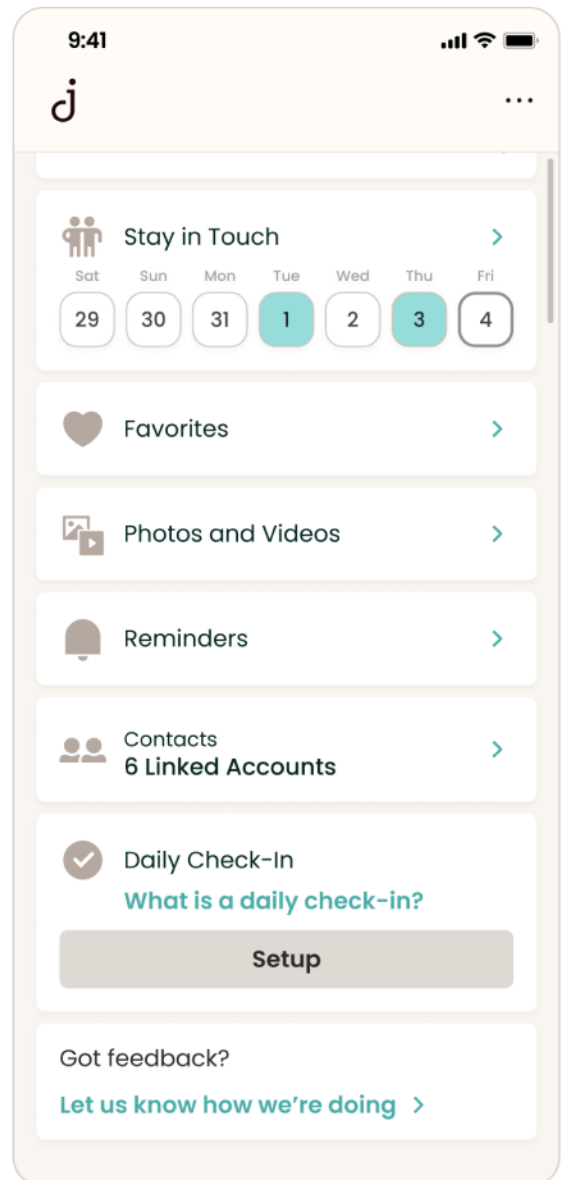
Schedule reminders for taking medication or watching the baseball game.

## Contacts

Invite family and friends to connect with your loved one.

## Daily Check-In

Know if your loved one uses the TV at their normal time and get notified if they do not.



# Roles & Permissions

## Primary Admin

The primary admin is the family member or friend who activated the JubileeTV Service Plan. The primary admin:

- Is the only user who can manage the JubileeTV Service Plan.
- Has access to the full suite of JubileeTV features.
- Can control permissions for other contacts.

Note: The Primary Admin cannot be changed.

## Admins

When inviting family members or friends to connect with your loved one, you can choose to invite them as admins.

- Admins have access to the full suite of JubileeTV features.
- Admins can control permissions for other contacts.

Note: Admins can be downgraded to contacts at any time by the TV user, the primary admin, and other admins.

## Contacts

When inviting family members or friends to connect with your loved one, you can choose to invite them as contacts.

- The features an contact has access to is determined by admins and the TV user.

Note: Contacts can be upgraded to admins at any time by the TV user, the primary admin, and other admins.

## List of Permissions

### Invite Contacts

Allow this user to invite people to create a JubileeTV account and connect with Mary Smith.



### Telescope

Allow this user to control the TV using their computer or smartphone.



### Video Call

Allow this user to video call from their phone or computer to the TV.



### AutoConnect

Allow this user to initiate a video call on the TV even if no one answers.



### Manage Favorites

Allow this user to add and remove Favorites.



### Set Reminders

Allow this user to set reminders on the TV.



### Daily Check-In

Allow this user to see the status of the Daily Check-In.



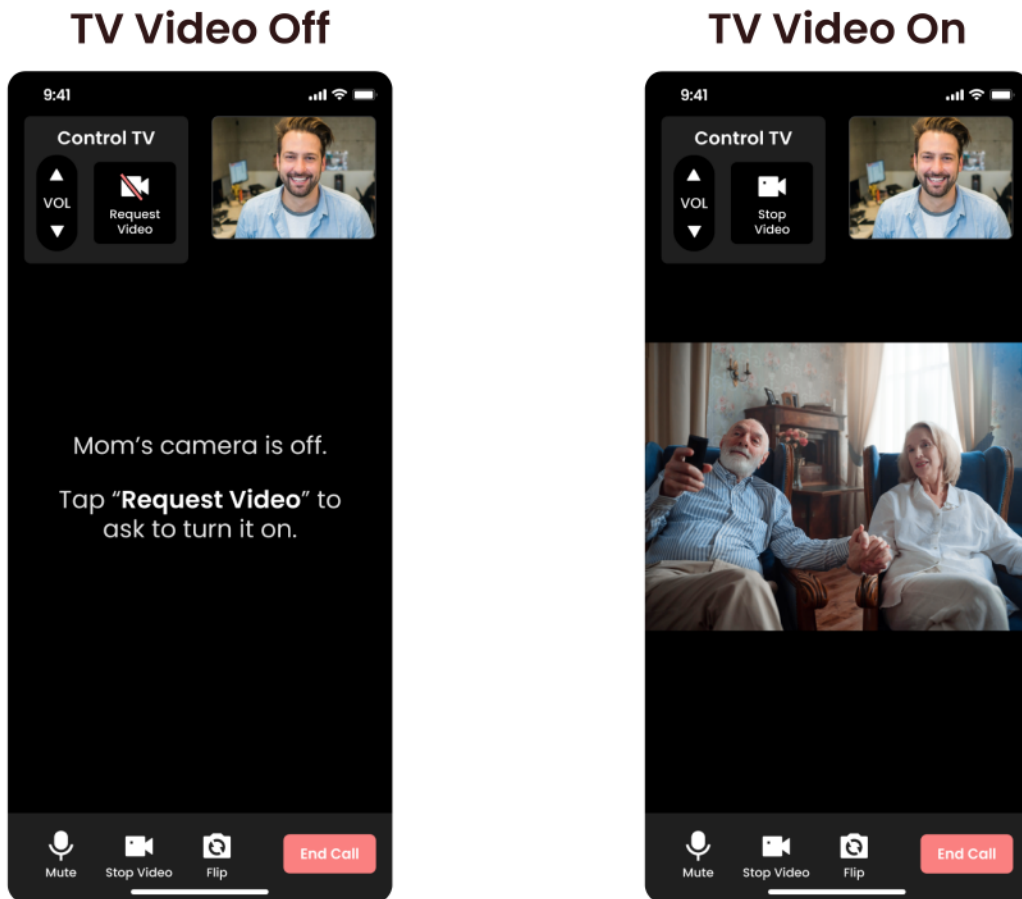
# Video Calling

## Making a video call

When you video call your loved one, their TV automatically turns on. An incoming call message is then shown and played on the TV. Your loved one can answer or decline the call using the JubileeTV remote.

## Request video

Once a call is connected, the camera on the Console will be off by default. Tapping "Request Video" will show a message on your loved one's TV asking if they want to turn on their camera.



## Mic Located in the Remote

The microphone is located at the top of the JubileeTV remote. If you're having trouble hearing your loved one, ask them to speak into the remote!

# AutoConnect Video Calling

## Making an AutoConnect Video Call

An AutoConnect video call connects automatically without your loved one needing to answer from the TV.



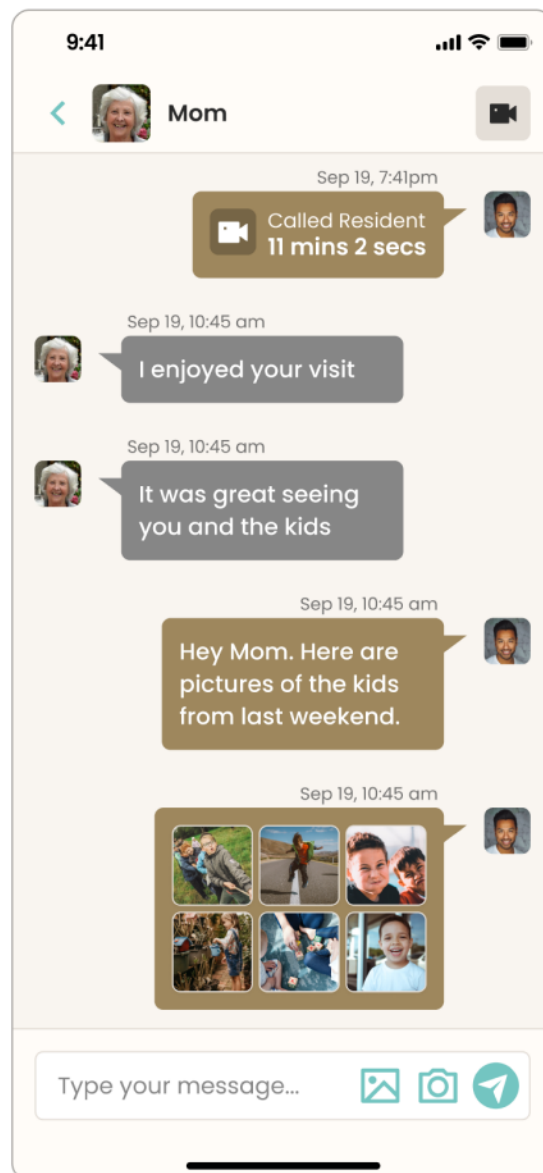
# Messaging

## Send and Receive Messages

When your loved one turns on their TV, they will be notified of any new messages. They can use the JubileeTV remote's voice-to-text function to respond.

## Send Photos and Videos

You can also send photos and videos from the messaging screen.





# Telescope

## What is Telescope?

Telescope allows contacts to control their loved one's TV from anywhere.

## See what's on TV

Get a real-time view of your loved one's TV (refreshed every 1 second).

## TV Status Indicator

The TV preview window displays the output from the current source device even if the TV is off, so it's important to pay attention to the TV Status Indicator (here it says "TV is ON").

## Just like the Remote!

With the exception of the  and  buttons, Telescope gives app users access to all the functions on the JubileeTV remote.

## The Command Field

Use Commands to quickly navigate your loved one's TV to a desired destination. For example:

- If the current device is a set-top box, type in "10" to tune to channel 10.
- Type in "settings" to open JubileeTV settings on the TV.



# Activity Feed

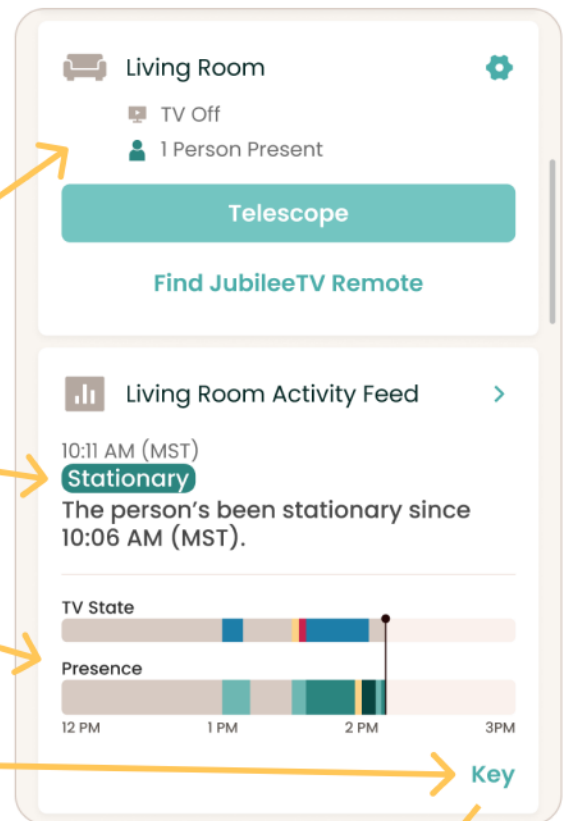
The Activity Feed is a great way to tell when your loved one is up and about and help you monitor trends that may reflect their well-being.

## How does it work?

The Console documents TV events (like turning the TV on/off) and presence events (like someone entering/leaving the room). In addition, you can choose to receive a photo and/or notification when certain events occur.

## Get a glimpse from the Home Screen.

- The current TV and presence states.
- The most recent TV or presence event captured by the Console.
- Timelines display the last 3 hours of TV and presence states.
- Open up the key at any time to help read the timelines.



**TV State:**

- TV off
- TV on
- TV power state unknown ⓘ
- Console offline ⓘ
- No data available

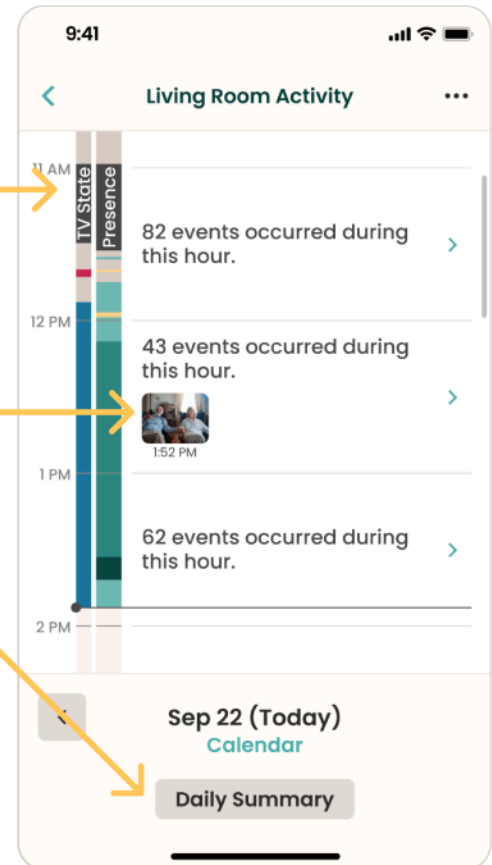
**Presence:**

- No presence detected
- 1 person present
- 1 person stationary
- 2 or more people present
- Presence unknown
- No data available

# More about the Activity Feed

## Dig a level deeper to get the daily view.

- Timelines display the TV and presence states for the entire day.
- Events are tallied per hour.
- If you've set up the Activity Feed to take a photo when an event (like someone entering the room) occurs, the thumbnail will appear here.
- Check out the Daily Summary for a tally of all the events documented on this day.



## Another level deeper gets you to the hourly view.

- See each event documented in that hour.
- If you've set up the Activity Feed to take a photo when an event (like someone entering the room) occurs, a larger thumbnail will appear here.
- Tap on a picture to go to the gallery view where photos are displayed in chronological order.

# Stay in Touch


A great way to keep track of how often you and your loved one are communicating.

## Set Goals

Decide how often you want to be reminded to:

- Video Call
- Send a message
- Send a photo

JubileeTV will send you a reminder to help keep you on track.



### Remind me to video call Mom...

Every day

On days of the week

Select at least one day

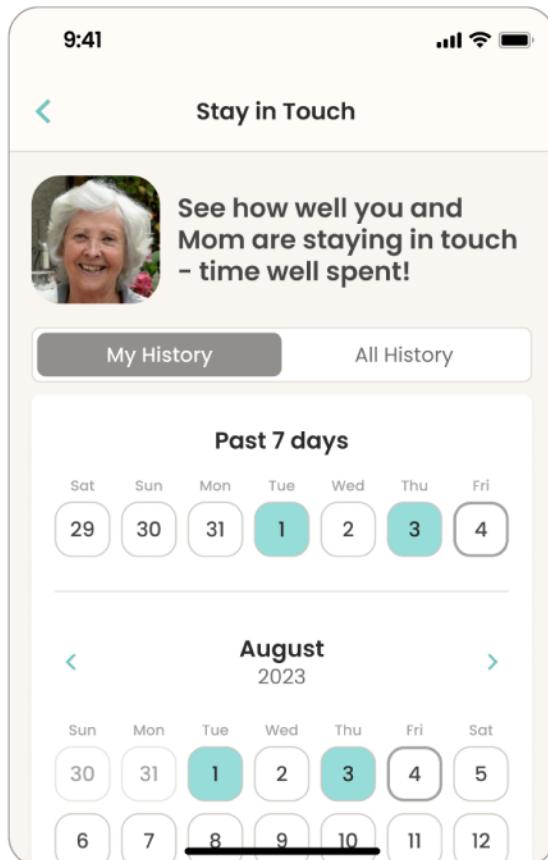
Monday Tuesday

Thursday **Wednesday**

Friday Saturday **Sunday**

Every \_\_\_ days

Don't remind me



## Check in on how you're doing

Decide how often you want to be reminded to:

- Video Call
- Send a message
- Send a photo

JubileeTV will send you a reminder to help keep you on track.

# Favorites

## What are Favorites?

Favorites give your loved one easy access to their favorite channels and apps. Favorites can be accessed from the TV by selecting the “Favorites” tile on the home screen.

Favorites also appear in Telescope, making it easier for you to adjust what’s playing on the TV.

## Managing Favorites:

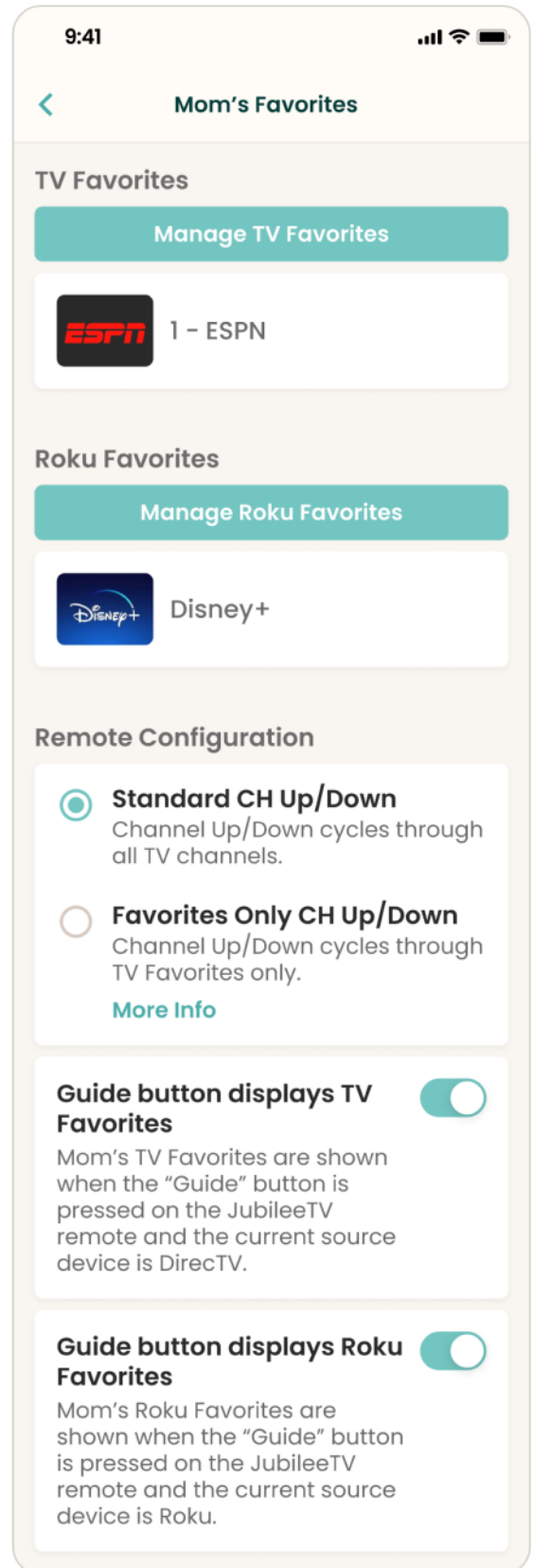
You can add and remove Favorites for all the devices connected to your loved one’s Console.

## Channel Up/Down Buttons:

Select whether the CH Up and CH Down buttons on the JubileeTV remote cycle through all TV channels or only Favorited TV channels (set-top box only).

## Guide Button Behavior:

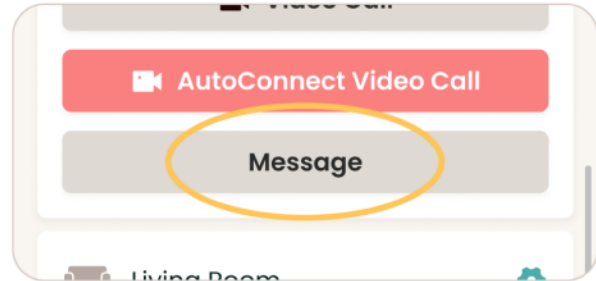
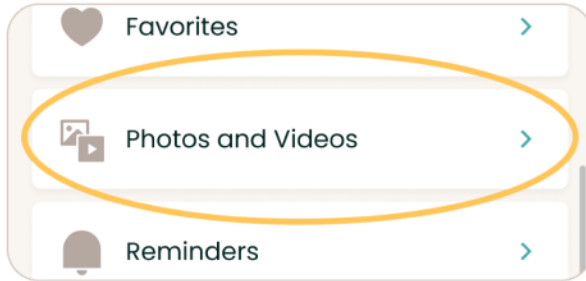
Select if TV Favorites and Roku Favorites are shown along with other options when the “Guide” button is pressed on the JubileeTV remote.



# Photos and Videos

## Sending Photos and Videos

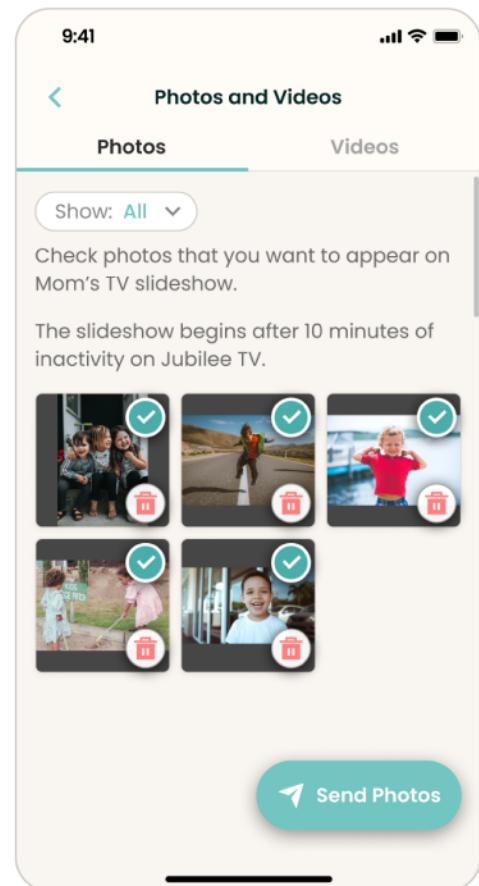
You can send photos and videos to your loved either from the “Photos and Videos” tile on the home screen or from the “Message” screen.



## Slideshow

Photos displayed with a check mark are part of your loved one’s photo slideshow. This can be viewed from the TV at any time using the “slideshow” voice command.

Additionally, the slideshow begins playing after 10 minutes of inactivity if the TV is left on the JubileeTV interface.



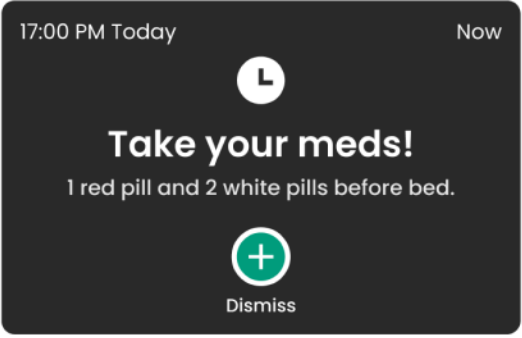
# Reminders

## What is a Reminder?

Reminders display a message on your loved one's TV at a specified time - they are a way to let your loved one know of an upcoming task or event. You can program a reminder to turn your loved one's TV on when the reminder is sent, or simply have the reminder appear the next time your loved one uses their TV.

## Simple Reminders vs. Automated Action Reminders

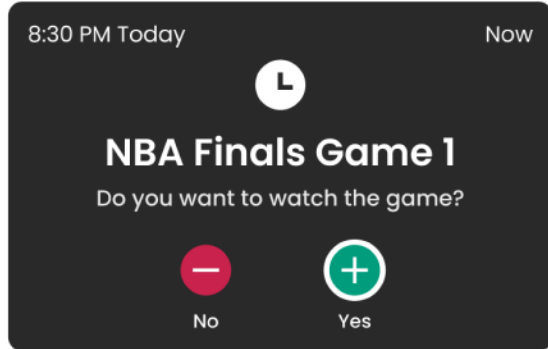
You can customize the message and behavior of reminders. When you create a reminder, you'll be asked to choose between two types:



A simple reminder **about a task** that needs to be completed or an **upcoming event**. For example:

- A daily medication reminder.
- A reminder for an upcoming birthday.
- A reminder for an upcoming visit.

Simple Reminder



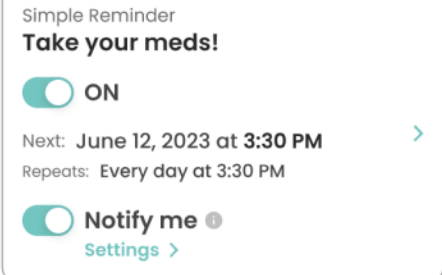
A reminder that **performs an action**. For example:

- A reminder that tunes to a TV channel.
- A reminder that opens the Weather tile.

Reminder with Automated Action

## From the Reminders Screen you can...

- Toggle repeating reminders ON/OFF.
- Decide whether to be notified or not when a reminder is acted on.
- Edit the reminder.



Simple Reminder  
**Take your meds!**  
 ON  
Next: June 12, 2023 at 3:30 PM  
Repeats: Every day at 3:30 PM  
 Notify me  
Settings >

# Contacts

## What are Contacts?

Contacts are all family and friends accounts linked to your loved one's JubileeTV.

Only Contacts can video call, message, and use any other features to communicate with your loved one through their TV.

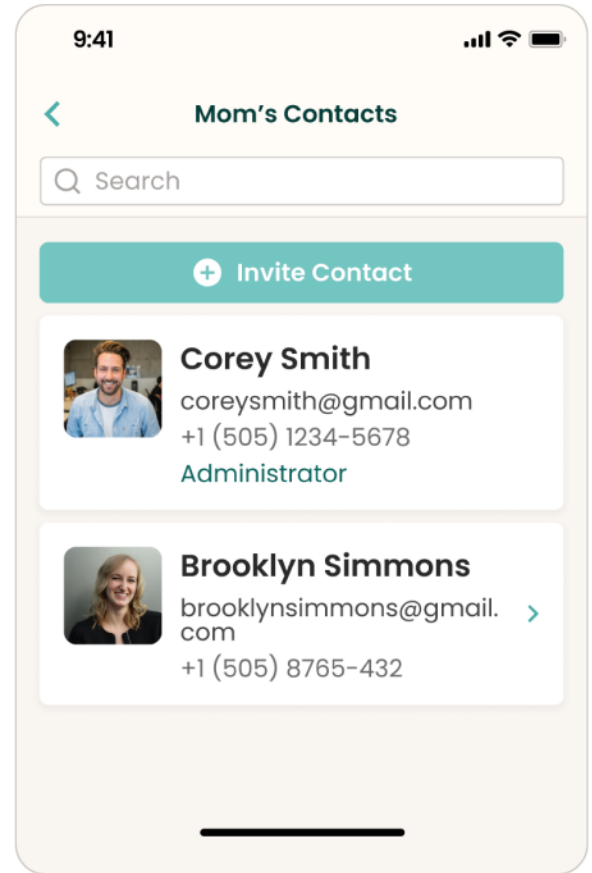
## There are 3 types of Contacts:

1. The Primary Admin
2. Admins
3. Regular Contacts

See page 3 (Roles and Permissions) for more information.

## Inviting and Managing Contacts

The Primary Admin, admins and any Contact with the "Invite Contacts" permission can send a family member or friend an email invitation from the Contacts screen.





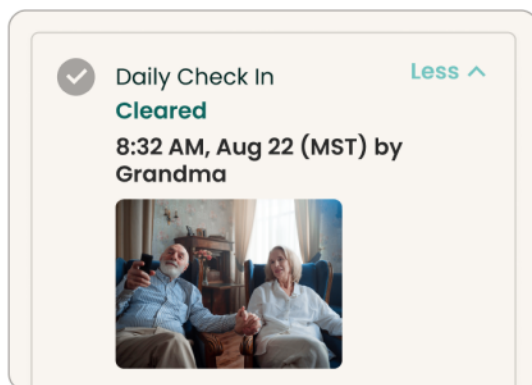
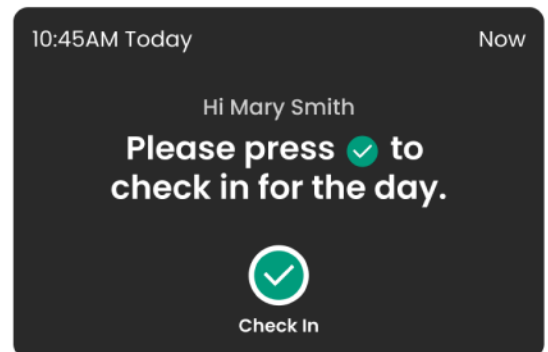
# Daily Check-In

## What is the Daily Check-In?

The Daily Check-In can give you piece of mind by notifying you when your loved one uses the TV every day.

## How it works

1. Define a time period every day when your loved one normally uses or is around the TV.
2. JubileeTV shows the message to the right on the TV during this time period.
3. You're notified when your loved one presses "+" on the JubileeTV remote.
4. If the time period that you defined passes without your loved one dismissing the message, you'll be notified through the JubileeTV app.



## A picture worth a thousand words

For more piece of mind (and with your loved one's consent of course), you can configure the Daily Check-In to snap a photo with the Console camera when your loved one acknowledges the Daily Check-In message.

For more information on Daily Check-Ins, try setting one up for your loved one!

For Support, please visit:

**[getjubileetv.com/pages/support](https://getjubileetv.com/pages/support)**

